

CURRENT VENDOR RENEWAL

The 2019-2020 Auto Service Facilities Application is now open and available. This contract, effective from July 1, 2019 through June 30, 2020, will allow your business to continue maintaining and repairing Commonwealth vehicles. In order to continue to maintain and repair a Commonwealth vehicle, you must re-register and accept the 2019-2020 rates (instructions listed below). Applications will be accepted online only. Paper applications are not available. Applications and Certificates of Insurance must be submitted by June 30, 2019 in order to begin providing maintenance and repair services to Commonwealth vehicles when the new contract takes effect July 1, 2019.

Please review and print a copy of these instructions, as you will be going to another website to complete the necessary steps.

If you are updating your Federal Identification Number (FIN) or registration as a new vendor, you must first register through the Commonwealth of Pennsylvania's Supplier Portal. Instructions for this can be found by selecting the link below. You will be redirected to our Supplier Service Center.

[Supplier Service Center](#)

In order to complete the 2019-2020 Auto Service Facilities Application, vendors must:

Step 1: View Standard Rates by County and agree to the Terms and Conditions

Step 2: Complete the application for Auto Service Facilities

Instructions for 2019-2020 Auto Service Facilities Application

Step 1: Standard Rates by County and Terms and Conditions:

View Standard Rates by County: [Click here](#) and you will be redirected to the Standard Rates by County page, select the counties in which you do business and click "Show" to review the rates listed. If you agree to these rates, proceed to and review the Terms and Conditions.

Select and read Terms and Conditions - [Terms and Conditions 2019-2020](#). If you agree to the rates and these Terms and Conditions, proceed to Step 2.

Step 2: Complete Service Application:

Log in to the SRM supplier portal at <https://pasupplierportal.state.pa.us> by selecting the **Log on** box in the upper right hand corner and entering your User Name and Password. Select **Bidder** in the upper left-hand corner. Select the link for **Enterprise Applications**. Select the link for **Auto Service Facilities Qualification ITQ**.

Select "**Edit Account Information**" button located about halfway down the page.

**** If you forgot the SRM supplier portal username or password, call:**

The Supplier Call Center toll free at **1-877-435- 7363**, select **option 1**.
Have your EIN and Vendor number ready before you call.

SERVICE APPLICATION

APPLICANT INFORMATION TAB:

Review and update the information if needed on the Applicant Information screen. Please keep in mind that upon completion of this application, your Certificate of Insurance must be sent to our office in order to work on Commonwealth vehicles. Instructions for submitting the certificate can be found in the [Certificate of Insurance Reminder](#) section below. Select "Next".

SERVICE LOCATIONS TAB:

Enter the address and services available at each address by selecting the "Check if accepted" box and select "Save". After selecting "Save", the form will re-set and additional addresses can be entered. To verify the addresses and services previously entered for your business locations use the scroll bar located at the right of the screen and scroll down. After all of your business locations and services have been entered, select "Next".

REVIEW AND SUBMIT TAB:

Scroll down, reviewing all of the information entered for your business, including:

- a) Applicant Legal and Insurance Information
- b) Business Location(s) and Services available at each of these locations

The "Submitter" field must be entered by an individual who has the authority to accept the Terms and Conditions on behalf of the applicant. By selecting the "Submit" button, the submitter is agreeing to the Terms and Conditions and that individual name has the authority to accept those Terms and Conditions.

Print a copy of the completed application for your records. You will also receive a confirmation email to the address provided in your application indicating the Commonwealth has received your application.

Certificate of Insurance Reminder

The Commonwealth requires a current Certificate of Insurance, naming the Commonwealth as additional insured and showing the types and liability amounts of your coverage. The declaration page cannot be substituted for the certificate. You will not be approved unless we receive this Certificate. Please refer to the Automotive Service Prequalification Terms and Conditions, Section 7 for further information.

Upon completion of the application, please mail, fax, or email your Certificate of Insurance to:

Department of General Services
Bureau of Vehicle Management
2221 Forster Street
Harrisburg, PA 17103

Email: RA-BVMVendorAdmin@pa.gov
FAX (717) 265-8262

If you have any questions or need assistance with the application process, please contact us at:

RA-BVMVendorAdmin@pa.gov

This email account is monitored to ensure timely responses to your concerns.

Or by contacting:

(717) 346-1500

A representative will try to assist you.

ADDITIONAL REMINDERS

ESTIMATESUBMISSION FOR APPROVAL:

Estimates are to be submitted prior to performing any service to a Commonwealth vehicle. Please fax them to:

717-265-7781

Or email them to:

RA-DGS_BVM_Estimates@pa.gov

Include on your fax:

1. The name of the Customer Service Representative the driver spoke with.
2. The Work Order # assigned by Customer Service.
3. The Equipment # of the vehicle.

The representative will contact you back with the approval/denial for the service requested.

A cover sheet with the necessary information requested is included for your convenience if you so choose to utilize it.

[Click here to access the cover sheet.](#)

INVOICE PROCESSING:

ALL invoices must be clearly labeled "**FINAL INVOICE**". Invoices can be submitted either by:

Faxing them to:

717-265-7781

Or mailing them to:

Department of General Services
Bureau of Vehicle Management
2221 Forster Street
Harrisburg, PA 17103
